



ESSEX BOWLING ASSOCIATION
Frequently Asked Questions (FAQs)
(Revised September 2025)



I registered / entered and didn't receive a confirmation email. Why?

Some email providers categorise emails from the Portal as 'unsafe'. Check your spam / junk folder for an email from 'no-reply@essexcomps.co.uk' and

set it as 'NOT junk/spam'. Any further correspondence should then arrive in your Inbox

Who can enter results? Who will receive next opponent information?

Only the person who entered the competition will be able to do this. If you wish to delegate this to another user we can effect that for you

Send the entry details and the email address of the player (who must be registered in the Portal) to ecbacompetitions@gmail.com

When I enter a team competition, do I need to include the names of my playing partners ?

Ladies should enter all players names as soon as they have completed their entry

However, in pairs, triples or fours the players taking part in the first game shall constitute the team (ECWBA Competition by-law 13), provided one original player remains

Men do not need to enter all players at the time of entry. The players who play in the first round, constitute the team

When I try to access the Portal, I get the message

'Access denied, as the site is malicious'. Why?

Some anti-virus / firewall software is mistakenly thinking the site is unsafe. We cannot blame the software for that, as cyber security is vital

Rest assured that the Portal software is safe, therefore, what you need to do is explain that to your firewall / anti-virus us software

There are too many different suppliers of this type of software, so we cannot be prescriptive, you just need to find out how to tell the software that the site is safe

If I have any problems with the Portal, who should I contact?

If the question is a technical one or is password related please contact the
ECBA Media Officer, currently

Dave Jarrold	07771-882595	davejarrold@msn.com
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If the question is specific to competitions (rulings etc) please contact either the
ECBA Competition Secretary, currently

John Tully	07970-100634	john.tully@sky.com
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OR

ECWBA Competition Secretary, currently

Jill Polley	01621-741670	j.polley245@gmail.com
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